

# Communication *Replugged!*

How easy is it to ask unclear questions? How often do you do it? Never? Frequently? And just how often does 'never' or 'frequently' occur?

Shari walks you through a journey full of highlighting pitfalls of attention barriers, fuzzy meanings and captainitis.

Drawing on nearly 20 years of communication expertise and using her Masters Degree research on how different people communicate in the real time decision bubble of the cockpit and Corporate America, Shari has delved into such communication concepts as listening and attention filters, building rapport in speaking, managing for comfort or efficiency and connecting the disconnects.

Keynote speeches and seminars available

Armed with the tools and knowledge, our staff will have a different slant on how they interact. All enjoyed your speaking style and I commend you on how you kept everyone's interest through every phase of the day long training. I received many very positive comments from all our attendees.

*Greg Guidera, Director US Western Sales  
Dixie Aerospace / Wencor*



**It isn't what you  
said, it's what they  
think they heard**

Shari's clients include:

Chevron ~ ConocoPhillips ~ ExxonMobil / Aviat ~ Houston Airport Systems ~ NBAA ~  
Pfizer Inc ~ Texas Instruments ~ United Space Alliance ~ Wencor / Dixie Aerospace

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